



Hoopla is a streaming service where you instantly borrow free movies, music, television shows, audiobooks, eBooks and comics. No waiting, no holds!

Device

ANDROID (INCLUDING KINDLE FIRE HD)

APPLE IOS

COMPUTERS

Setting up Hoopla

1. Go to your device's app store & download the free Hoopla Digital app
2. Open the app, then tap "Sign Up"
3. Choose **Oshkosh Public Library** (if location is enabled), or search for Oshkosh Public Library
4. Create an account by using an **email address & password**
5. Enter your **library card number & PIN**

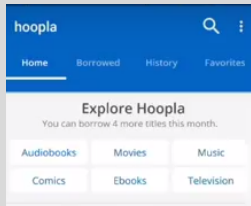
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1. Go to the **Oshkosh Library website:** [www.oshkoshpubliclibrary.org](http://www.oshkoshpubliclibrary.org)
2. Click on **eLibrary** (red bar across the top,) then click **Get Started Today!** (underneath the Streaming section)
3. Click **Get Started Today**
4. Choose **Oshkosh Public Library** (if location is enabled), or search for Oshkosh Public Library
5. Create an account by using an **email address & password**
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Finding an Item

You will be on the home page when you sign in. This shows the items you have checked out, as well as formats available

- To **browse**, tap the **format** (shown toward the top of the screen). You can browse items by **genre, recommendations, or popularity**
- You can also **search** in any page by tapping the magnifying glass icon. This will search keywords in all formats



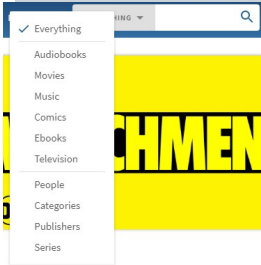
You will be on the home page when you sign in. This shows the items you have checked out, as well as formats available

- To **browse**, tap the **format** (shown toward the bottom of the screen). You can browse items by **genre, recommendations, or popularity**
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You will be on the home page when you sign in.

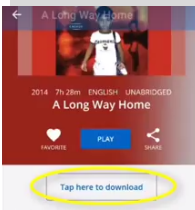
- To **browse**, click **Browse** (at the top of the screen), then select a format from the drop-down menu. You can browse items by **recommendations, featured, popularity, or categories**
- You can also **search** in any page using the search box at the top of the screen (can search in all formats, limit results to a particular format, or search for a specific person, category, or series)



Downloading

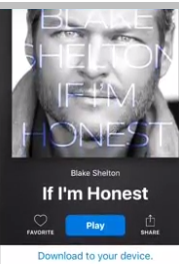
1. Tap the cover of the title you want to borrow

2. Tap the **Tap Here to Download** button



1. Tap the cover of the title you want to borrow

2. Tap **Download to Your Device** (blue text under the play button)



On a PC or Mac, you can only stream Hoopla content when connected to the internet. You cannot download it to use offline.



If you tap the heart icon next to a title, author, or series, it will be added to your Favorites. Use these to keep track of items you want to borrow later, see if there are new items by your favorite author, & keep track of your favorite titles!

**Your Account**

### ANDROID

- Items you have checked out will show up under **Home** or **Borrowed**; on this screen you can also see **how many items you have left to borrow** for the month

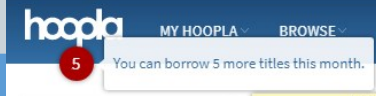
### APPLE IOS

- Items you have checked out will show up under **My Hoopla**. On this screen you can also see **how many items you have left to borrow** for the month

### COMPUTERS

- Items you have checked out will show up under **My Hoopla**. The red circle underneath the Hoopla logo shows **how many items you have left to borrow** for the month

Items automatically return at the end of the borrowing period and there are no fines!



**Settings**

You can go to your settings to **edit your email address, change your password, set kids mode** (only show kid appropriate content when browsing or searching), & **turn on borrowing history and recommendations.**

**To get to your settings:**

- In Android:** Tap the three dots (top-right corner of the app)
  - In iOS:** Tap the gear icon (top-right corner of the app)
- On a PC or Mac:** Click the Settings button (top-right corner of the screen)

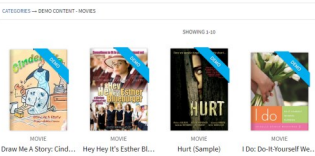
**Loan Information**

**CHECKOUT LIMIT: 5 items per calendar month**

- You can borrow the monthly limit all at once, or spread them out over the calendar month
- You can return titles early **but you don't get more checkouts for that calendar month**
  - Unused **checkouts do not roll over** to the next calendar month
  - To see how many items you have borrowed, check **My Hoopla**

**LOAN PERIODS**

<i>Audiobooks</i>	21 days	<i>Music</i>	7 days
<i>eBooks</i>	21 days	<i>Movies</i>	3 days
<i>Comics</i>	21 days	<i>TV shows</i>	3 days

What is the difference between downloading & streaming?	Demo Content	For additional assistance:
<p><b>Streaming</b> means that you are watching or listening to the media on your device. This requires that you are connected to the Internet the entire time you are watching or listening to streaming content.</p> <p><b>Downloading</b> means that you save the media to your device, where it will take up space. Once you are finished downloading media, you do not need to be connected to the Internet in order to use it.</p>	<p>If you want to practice checking out items, Hoopla provides titles that you may check out and download without counting against your monthly limit. Demo Content is listed under Genres for Movies, Music, and Audiobooks</p> 	<ul style="list-style-type: none"> <li><b>Visit us</b> at the 2nd floor Reference Desk</li> <li><b>Call us:</b> 920-236-5205</li> <li><b>Email us:</b> <a href="mailto:reference@oshkoshpubliclibrary.org">reference@oshkoshpubliclibrary.org</a></li> </ul> <p><b>Hoopla Help:</b> Tap the question mark icon at the top left of screen on iOS device; tap three dots on top right of screen on Android; click the help button at bottom-left of web page</p>